

PRYSM, INC.

Terms and Conditions of Prysm Installation Services

Definitions

Reseller: A reseller, distributor, integrator or other company with certifications, rights, and obligations granted pursuant to a written agreement between Prysm and such entity providing for the purchase and resale of Prysm Products and Services to Clients and End customers.

Client or End Customer: Final system owner/operator

Client Representative: All those hired by the Client for the project not limited to Architect, Consultant, General Contractor, etc.

Contractor: General Contractor responsible for building construction and Client improvements

Project Management

- Reseller will provide all project management including schedule management, trade management, logistics, staging, and GC project coordination and support.

Installation support

- Reseller shall provide at least two field test engineers to lead and support the installation process.
- Prysm service is limited to an advisory visit by Prysm only. Reseller and/or End Customer are advised to provide all other required services and inputs, including but not limited to physical labor for the frame and tile delivery and Prysm trained technical staff for installation, alignment, commissioning of video wall assembly.

Scheduling

- Working hours for labor defined as “in-scope” are assumed during normal business hours of 8am–5pm, site local, during the business workweek (Mon–Fri.)
- All construction schedules, contact information, submittal schedule and work site procedures will be provided to Prysm 60 days prior to installation commencement.
- Any changes to the agreed upon schedule involving Prysm on-site support shall be provided in writing no later than 10 business days before installation start. At that time, Prysm will offer alternative resource availability.
- Any changes to schedule submitted in writing later than 10 business days before the installation will have both financial and scheduling impact to the project: \$250 man/day + travel expenses reimbursement. Additional fees may be incurred and payable for equipment storage fees, change fees, etc.

Product on-site Validation and Customer Acceptance

- Prysm video wall system shall be tested and validated against Prysm Acceptance Criteria at the time of the installation or no later than the last day with Prysm staff on site (if Prysm representatives are

present) or at the commissioning visit (if Reseller manned installation). Should there be any punch list items left at that time, they should be noted in a signed Prysm customer acceptance form.

- Prysm system commissioning assumes all sources and/or upstream AV system to be available at the time of commissioning. If sources and/or upstream AV system are unavailable at the time of commissioning, the Prysm video wall system will be validated for acceptance using test content (i.e. from Prysm technician laptop) provided by Prysm.
- Seismic considerations and laws governing the installation and permitting of the Prysm frame solution shall be reviewed by a licensed local authority engaged by Reseller, End customer or a Contractor engaged by Reseller or End Customer. Any additional structural or installation services required to meet any seismic requirements shall be provided by the Reseller or End Customer.

Seismic Bracing/sub frames/tip-over protection

- Strong-points to Prysm Video Wall Assembly (see Product Specifications) are provided in-scope.
- Weights, Center of Mass and dimensions of the proposed video wall are defined in Product Specifications.
- Design, development, certification, fabrication, delivery and installation of bracing between these Prysm supplied strong points and site building is not included in the service and shall be provided by others engaged by the End Customer, Reseller or Contractor engaged by the End Customer or Reseller.
- Prysm recommends Reseller coordinate with a locally licensed project engineer for relevant and applicable local bracing requirements.

Video Wall Site Requirements

Due to the specialized technology incorporated into Prysm's patented LPD video wall tiles, frames and other components, Prysm specifies environmental conditions that must be met prior to installation of our Video Wall Solutions. These conditions are specified below and may be updated from time to time by Prysm on its website or in its Reseller Proposals.

Site Preparation

Overall condition: Site must be free of dust, debris, must be air conditioned and space surrounding video wall site must be made exclusively available to the install team. Site must not be an "active" construction zone.

Operating Conditions: Video wall must be operated under controlled conditions including temperature, humidity, ambient light, vibration, etc. defined in the product documentation.

Utilities: AC Power requirements are given in your product documentation. Average power consumption is ~ 30W/tile. A multiple of standard, 15A, 120 VAC circuits are required (ref to your product documentation). Quality of power supply is expected to be consistent w/ industry standards for commercial video electronics.

HVAC: Provision of appropriate HVAC to Prysm Video Wall Assembly must be in place. Typical heat output is 102

BTU/HR/tile. Maximum heat output is 256 BTU/HR/Tile. Consult your product documentation for exact values. Air temperature BEHIND video wall during operation must be maintained at: 59-77° F | 15-25° C ... RH: 40-60%.

Acoustics: Any needed/required/desired acoustic mitigation must be in place before video wall can be installed.

System weight and seismic: Consult your product documentation for total weights and floor loading estimates. To prevent damage and/or injury, seismic or tip-over bracing consistent w/ local codes will be required.

TO PREVENT DAMAGE AND INJURY, SEISMIC AND/OR TIP-OVER BRACING OF THE LPD DISPLAY SYSTEM'S FRAME IS REQUIRED DEPENDING ON LOCATION

Site Access

Access must be granted to Prysm (or its designees) personnel during normal work hours.

Site Work Rules

Rules governing site access, use of Personal Safety Equipment (PSE), working norms, etc., must be communicated to the Prysm team in advance of installation

Exclusions

The following items are not included with installation services:

- The cost of union labor or travel expenses.
- Integrating Prysm SW with any 3rd-party software, hardware, or IT systems, not limited to SharePoint and Active Directory Integration.
- Any architectural/cosmetic millwork adjacent to or covering Prysm video wall not explicitly defined in standard product data sheet.
- The design, procurement, installation and testing of bracing and physical support structures for the Prysm hardware.
- Any project management, system engineering, programming, VTC configuration, and AV design.
- Any relocation of any Prysm supplied equipment normally co-located at the video wall (PCs, Video Processors, Power Distribution, AV controller, etc)
- Any field wiring upstream from the Prysm supplied equipment.
- All additional equipment required to make a working AV system such as, but not limited to, network switches, video processing and distribution, specialized signal conversion, source devices, etc, are assumed to be provided by others
- Any audio, video or control signal extenders or cabling.
- Any AV audio: i.e. audio source playback systems (computers, media servers, hardware, speakers, software, configuration or programming, etc.)

- Any AV control, computers, video playback system(s), media servers, hardware, speakers, software, configuration or programming, etc.
- Any video codecs, cameras, UI control hardware.
- Any power, conduit, electrical connections, power system (UPS or conditioning)
- All equipment such as man-lifts, equipment lifts, scaffolding, etc required for installation and service.
- Any architectural design, civil engineering, permits, and other professional services to meet local safety/building codes.
- Any applicable taxes, tariffs, duties, shipping costs, work permits, duties, insurance and freight. (FOB: San Jose, CA)